

Janna Kysilko - Lesson and Training Policies

Payment and cancellation policies:

Fees for individual lessons and training rides are due at the lesson/ride. 24 hour cancellation or re-scheduling is requested. Riders who miss a lesson without any cancellation at all may still be billed for the full lesson plus any applicable barn call fees.

With 24 hour cancellation, a message may be left at my e-mail address, home phone, or cell phone and the lesson will be considered canceled. With less than 24 hour notice, lessons may only be considered canceled if I have been reached in person or responded to a message.

Fees for monthly lessons and training are due on the first of the month and are non-refundable at the trainer's discretion. Cash, check, and Paypal are all currently accepted. With at least 24 hour notice, lessons may be re-scheduled, otherwise they may be forfeit. Only in cases of prolonged illness or lameness may unused portions of monthly fees be applied towards a future month.

In the event that I must cancel a session, notice will be given as early as possible, a make-up time will be offered, and if no alternative arrangements can be made, the fee for that session can either be refunded or applied towards the next month.

Logistics:

With horses in monthly training, the rides will be spaced as equally as possible throughout the week. However, owners may elect to have rides concentrated into a shorter time frame if desired.

Riders may swap all or part of their lesson time for a training ride, warm up, or lunging session.

Semi-private lessons may be split into two half-hour private lessons with the lessons running back to back or overlapping slightly.

Riders wishing to take a lesson in conjunction with a training ride may do so as half of a semi-private lesson (i.e. for a half-hour private lesson).

Lunging may be included as part of a training ride when deemed necessary by the trainer (typically no more than 10-15 min.) and this may reduce the amount of time available for work under saddle. Alternatively, the owner or an assistant may be asked to lunge the horse prior to work in order to make the best use of my time.

Training and lunging fees include cleaning the saddle area, picking feet, tacking and untacking, applying exercise bandages, warming up and cooling off, and rinsing off sweat, although these tasks may be performed by an assistant at my discretion. Unless arrangements have been made, owners are responsible for keeping their equipment well maintained and for any further grooming or health needs of the horse. Subject to availability, additional services may be provided by an assistant for a small fee.